

Verint Implementation Strategy Session

At Verint®, we understand that our customers want predictable, timely software implementations that stay on track – and on budget – with minimal disruption to daily operations.

That's why our implementation methodology includes an **Implementation Strategy Session** – a structured, one-day planning session that addresses a wide range of implementation challenges and potential pitfalls before implementation begins.

Plan Ahead for Your Solution Implementation

The Implementation Strategy Session is conducted on site by Verint Solution experts and other key account team specialists, as required by your specific implementation.

The goal of the session is to collaboratively scope and develop a project strategy that meets your business objectives and expectations.

Our team will leverage our proven methodology to help you estimate resources, develop a project timeline, and identify metrics for measuring success.



The Verint Implementation Strategy Session can help you identify potential issues and estimate resources to develop a comprehensive and smooth implementation plan.

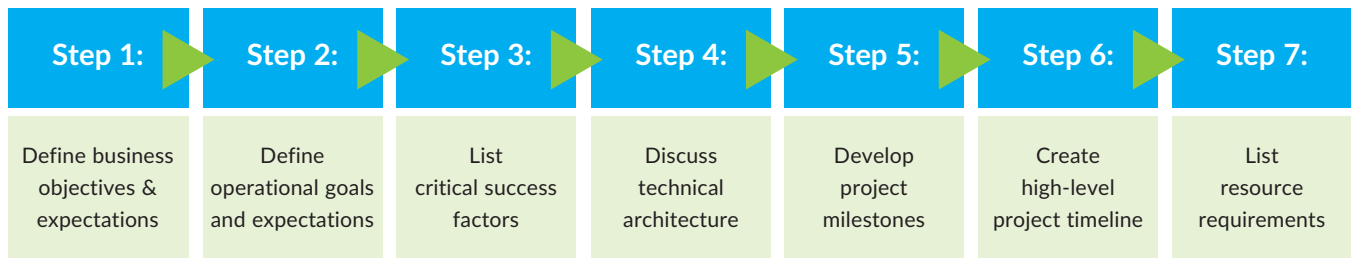


Key Benefits

- Provides a structured, one-day planning session addressing implementation challenges and potential pitfalls before the implementation cycle begins.
- Helps you identify and estimate resources, develop project timelines, and identify metrics for measuring success.
- Delivers an implementation plan to reflect your business objectives.

The Verint Approach

The Verint Implementation Strategy Session includes seven steps:



Define Expectations, Resources, and More

During the session, our account team and key stakeholders from the appropriate areas of your business, such as the contact center, branch, back office, operations, and/or IT department, will work collaboratively to address the fundamentals for a successful solution implementation, including:

- Key business objectives and expectations
- Operational goals and expectations
- Critical success factors
- Technical architecture
- Project milestones
- Project timeline
- Resource requirements

Additionally, the Verint Solution experts will provide you with insight into identifying – and overcoming – business process or other barriers that may be uncovered during the session.

Address the Complete Cycle of Organizational Readiness

Instead of focusing exclusively on production readiness, the Implementation Strategy Session takes a broader approach and addresses the complete cycle of organizational readiness. Key deliverables include:

- Project strategy document
- Resource estimates
- Project phases and timeline
- Critical success factors

The net result is an implementation plan that reflects your business objectives and can help you get the most from your solution.

Benefit from World-Class Consultants


Verint offers a range of Professional Services to help you get the most from your investment, including Business Advisory Services, Implementation and Enablement Services, and Application Managed Services. Regardless of the services you select, you can be confident that our experienced teams offer practical knowledge and are committed to your success.

Verint. Powering Actionable Intelligence®

Verint® Systems Inc. (NASDAQ: VRNT) is a global leader in Actionable Intelligence® solutions for customer engagement optimization, security intelligence, and fraud, risk and compliance. Today, more than 10,000 organizations in over 180 countries use Verint solutions to improve enterprise performance and make the world a safer place. Learn more at www.verint.com.


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