Harnessing the Expansion of Data

With the help of emerging technologies, you can enhance emergency preparedness, improve efficiency and reduce response times. Modern emergency response centers can realize the opportunities offered by this data.

The Solution Is at Hand

Modern technology advances can help enhance mission-critical operations and increase efficiency.

Verint can help you:

- Capture multi-channel interactions and replay the recordings from each channel simultaneously, on a single screen.
- Group all recordings tied to a specific incident and simplify incident reconstruction.
- Use the latest analytics tools to help you share mission-critical information between PSAPs, identify process gaps and reveal the successful behaviors of top performers.
- Take advantage of flexible, on-premises or in-the-cloud deployment options.
- Automate your key quality management processes, such as autoscoring your recorded interactions.
- Use the benefits of automation to create schedules and provide your employees with easy access to their work rosters and shift requests.

Learn more at verint.com/public-safety