

Why Native Recording in Microsoft Teams Is Not Enough

Native recording in Microsoft Teams



Risk-based recording by Verint®

Teams users must manage manual **convenience recording** for Microsoft Teams meetings and P2P calls



Automated, always-on recording, controlled by policies set up for a user or user group and covering all Microsoft Teams interaction scenarios

Data can be stored in Microsoft Stream only. Doesn't meet strict security standards to avoid data deletion or alteration during the retention period



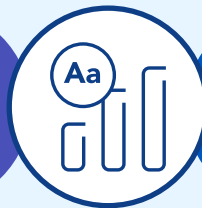
Multiple (on-prem or cloud) compliance storage and WORM archive integrations with advanced, regional data segregation

Basic search & playback without timeline view and advanced data tagging, not available for all communication modes



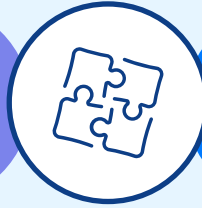
Advanced search & playback for compliance use cases – covers all communication modes, security, governance, discovery and user admin

Transcription only available in Microsoft Stream. Lacks speaker identification and advanced analysis



Open integration with advanced transcription engines offering high accuracy, robust search and advanced analytic capabilities

Recording only available for Microsoft Teams communications



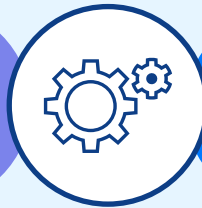
A single recording platform for Microsoft Teams, other leading UC, messaging, trading turret, mobile and IP telephony environments

Recording capability only available in the public cloud (MS Stream)



Choice of on-premises, hybrid and (public or private) cloud deployment models

Recording is not resilient to avoid service disruptions and unrecorded calls as a result



Multiple resilience options for uninterrupted recording (load balancing, geo-resilient failover, redundant 2N recording)

Security features are not sufficient to keep the data safe and tamper-proof. Auditing capability limited to 90 days in O365



Secure access control, encryption, compliance workflows, full audit trail of all events with customizable retention periods

The co-engineering partnership between Verint and Microsoft is delivering robust solutions to record Microsoft Teams interactions and make them readily available for easy identification, retrieval and analysis. With our unified, risk-based Microsoft Teams compliance recording solution you can improve governance, compliance audits and investigations.

[Learn More](#)

www.verint.com

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