Verint Mobile Team View

Modern managers are constantly on the go, no longer tied to the desk as they seek to drive the engagement and productivity of their teams. So why not empower them to manage and approve critical tasks directly from their mobile devices?

Verint® Mobile Team View™ extends the functionality of Verint Workforce Management™ to supervisors' and managers' mobile devices, providing anytime, anywhere access to information to help manage employee scheduling and time-off requests. This practical solution simplifies the approval of common employee requests, enabling managers to:

- Increase productivity by viewing and managing employee schedule and time off requests, regardless of their location or access to a computer and web browser.

- Keep updated on schedule requests and changes via mobile native "push" notifications.

- Increase employee satisfaction by empowering staff to use desktop systems and smartphones to execute their most frequently performed activities.

- Extend mobile capabilities to employees without compromising on data security by preventing private information from app-related interactions from being stored on the device.

- Leverage existing investments in Verint solutions while benefitting from a consumer-like experience.

Now you can:

- Increase employee satisfaction by capitalizing on the growing preference for mobile interactions.

- Improve productivity by enabling supervisors and managers to access, view, and approve staff schedules and time off requests right from their mobile devices.

- Make mobile capabilities available for anytime, anywhere access without compromising on data security by ensuring no private information is stored on the device.

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Verint Mobile Team View

Gain Flexibility without Compromising Security

Verint Mobile Team View is based on the same infrastructure as Verint Mobile Work View™, Verint's corresponding employee app. It requires licenses for Verint Enterprise Workforce Management™, as well as the services necessary for setting up and administering mobile access. With these in place, configurable settings make it easy to set managers up with roles, assign them mobile access privileges, and enable the requisite functionality in the core software.

After the solution is configured, your managers can download the app at no charge from the Apple App Store or Google Play™ store and can securely access employee schedules and requests from their mobile devices at any time. They can:

- View schedule summaries for individual employees and groups.

- Drill down to detailed schedules for individuals and groups.

- Manage requests for time off.

- Receive continuous updates on requests and schedule changes.

To help keep data secure, Verint Mobile Team View leverages a mobile gateway that provides enhanced security for the app login by ensuring no private information is stored on the device.

Benefit from World-Class Consultants

Verint offers a range of Professional Services to help you get the most from your investment, including Business Advisory Services, Implementation and Enablement Services, and Managed Services. Regardless of the services you select, you can be confident that our experienced teams offer practical knowledge and are committed to your success.

The Customer Engagement Company™

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