

Unified KM API

Open Source and Third Party Documentation

Version 1.0.2
Document Revision 1.00

© 1992–2023 Verint Systems Inc. All Rights Reserved Worldwide.
Confidential and Proprietary Information of Verint Systems Inc.

All materials (regardless of form and including, without limitation, software applications, documentation, and any other information relating to Verint Systems, its products or services) are the exclusive property of Verint Systems Inc. Only expressly authorized individuals under obligations of confidentiality are permitted to review materials in this document. By reviewing these materials, you agree to not disclose these materials to any third party unless expressly authorized by Verint Systems, and to protect the materials as confidential and trade secret information. Any unauthorized review, retransmission, dissemination or other use of these materials is strictly prohibited. If you are not authorized to review these materials, please return these materials (and any copies) from where they were obtained.

Any third party technology that may be appropriate or necessary for use with the Verint Product is licensed to you only for use with the Verint Product under the terms of the third party license agreement specified in the Documentation, the Software or as provided online at <http://verint.com/thirdpartylicense>. You may not take any action that would separate the third party technology from the Verint Product. Unless otherwise permitted under the terms of the third party license agreement, you agree to only use the third party technology in conjunction with the Verint Product.

The Verint Systems Inc. products are protected by one or more U.S., European or International Patents and other U.S. and International Patents and Patents Pending.

All marks referenced herein with the ® or ™ symbol are registered trademarks or trademarks of Verint Systems Inc. or its subsidiaries. All rights reserved. All other marks are trademarks of their respective owners.

Visit our website at www.verint.com/intellectualpropertynotice for updated information on Verint Intellectual Property.

ITS, ITSNETRIX, BT Netrix and BT Unified Trading are registered trademarks of BT, plc.

Document Revision 1.00
Published December 05, 2023

Customer Engagement Solutions™

C o n t e n t s

| | |
|---|----------|
| Open Source Attribution | 3 |
| Knowledge Management Content API Open Source Licenses, Version 1.0.2 | 4 |

Open Source Attribution

Certain components of this Software or software contained in this Product (collectively, "Software") may be covered by so-called "free or open source" software licenses ("Open Source Components"), which includes any software licenses approved as open source licenses by the Open Source Initiative or any similar licenses, including without limitation any license that, as a condition of distribution of the Open Source Components licensed, requires that the distributor make the Open Source Components available in source code format. A license in each Open Source Component is provided to you in accordance with the specific license terms specified in their respective license terms. EXCEPT WITH REGARD TO ANY WARRANTIES OR OTHER RIGHTS AND OBLIGATIONS EXPRESSLY PROVIDED DIRECTLY TO YOU FROM VERINT, ALL OPEN SOURCE COMPONENTS ARE PROVIDED "AS IS" AND ANY EXPRESSED OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED.

Any third party technology that may be appropriate or necessary for use with the Verint Product is licensed to you only for use with the Verint Product under the terms of the third party license agreement specified in the Documentation, the Software or as provided online at <http://verint.com/thirdpartylicense>. You may not take any action that would separate the third party technology from the Verint Product. Unless otherwise permitted under the terms of the third party license agreement, you agree to only use the third party technology in conjunction with the Verint Product.

The following Open Source Components may be included with this Software, with ownership in those components as indicated below

Knowledge Management Content API Open Source Licenses, Version 1.0.2

Annotations. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/JetBrains/java-annotations/blob/master/LICENSE.txt>. Further information can be obtained at <https://github.com/JetBrains/java-annotations/>.

Apache Commons BeansUtils. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/commons-beanutils/blob/master/LICENSE.txt>. Further information can be obtained at <https://github.com/apache/commons-beanutils/>.

Apache Commons Codec. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/commons-codec/blob/master/LICENSE.txt>. Further information can be obtained at <https://commons.apache.org/proper/commons-codec/>.

Apache Commons Collections. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/commons-collections/blob/master/LICENSE.txt>. Further information can be obtained at <https://github.com/apache/commons-collections/>.

Apache Commons Digester. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/commons-digester/blob/master/LICENSE.txt>. Further information can be obtained at <https://github.com/apache/commons-digester/>.

Apache Commons IO. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/commons-io/blob/master/LICENSE.txt>. Further information can be obtained at <https://commons.apache.org/proper/commons-io/>.

Apache Commons Lang. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/commons->

[lang/blob/master/LICENSE.txt](#). Further information can be obtained at <https://commons.apache.org/proper/commons-lang/>.

Apache Commons Logging. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/commons-logging/blob/master/LICENSE.txt>. Further information can be obtained at <https://github.com/apache/commons-logging/>.

Apache Commons Text. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/commons-text/blob/master/LICENSE.txt>. Further information can be obtained at <https://commons.apache.org/proper/commons-text/>.

Apache Commons Validator. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/commons-validator/blob/master/LICENSE.txt>. Further information can be obtained at <https://github.com/apache/commons-validator/>.

Apache HTTP Components Client. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/httpcomponents-client/blob/master/LICENSE.txt>. Further information can be obtained at <https://hc.apache.org/httpcomponents-client-ga>.

Apache HTTP Components Core. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/httpcomponents-core/blob/master/LICENSE.txt>. Further information can be obtained at <https://hc.apache.org/httpcomponents-core-ga>.

Apache Tika. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/tika/blob/main/LICENSE.txt>. Further information can be obtained at <https://tika.apache.org/>.

Awaitility. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/awaitility/awaitility/blob/master/LICENSE>. Further information can be obtained at <https://github.com/awaitility/>.

Bouncy Castle Provider. All rights reserved. Licensed under Bouncy Castle License (same as MIT license). A copy of the license can be obtained at <https://www.bouncycastle.org/licence.html>. Further information can be obtained at <https://www.bouncycastle.org/>.

Caffeine. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/ben-manes/caffeine/blob/master/LICENSE>. Further information can be obtained at <https://github.com/ben-manes/caffeine>.

Checker Framework Qualifier. All rights reserved. Licensed under MIT Checker Framework Qualifier (regular MIT license). A copy of the license can be obtained at <https://github.com/typetools/checker-framework/blob/master/checker-qual/LICENSE.txt>. Further information can be obtained at <https://checkerframework.org/>.

Classmate. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/FasterXML/java-classmate/blob/master/LICENSE>. Further information can be obtained at <https://github.com/FasterXML/java-classmate>.

Google Error Prone. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/google/error-prone/blob/master/COPYING>. Further information can be obtained at <https://errorprone.info/>.

HdrHistogram. All rights reserved. Licensed under BSD 2-Clause License, but also released into the public domain (no license). A copy of the license can be obtained at <https://github.com/HdrHistogram/HdrHistogram/blob/master/LICENSE.txt>. Further information can be obtained at <https://github.com/HdrHistogram/HdrHistogram>.

Hibernate Validator. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/hibernate/hibernate-validator/blob/main/license.txt>. Further information can be obtained at <http://hibernate.org/validator/>.

JBoss Logging. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/jboss-logging/jboss-logging/blob/main/LICENSE.txt>. Further information can be obtained at <https://github.com/jboss-logging/jboss-logging>.

Jackson Annotations. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/FasterXML/jackson-annotations/blob/2.15/LICENSE>. Further information can be obtained at <https://github.com/FasterXML/jackson-annotations/>.

Jackson Core. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/FasterXML/jackson-core/blob/2.15/LICENSE>. Further information can be obtained at <https://github.com/FasterXML/jackson-core/>.

Jackson Databind. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/FasterXML/jackson-databind/blob/2.15/LICENSE>. Further information can be obtained at <https://github.com/FasterXML/jackson-databind>.

Jackson Databind Nullable. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/OpenAPITools/jackson-databind-nullable/blob/master/LICENSE>. Further information can be obtained at <https://github.com/OpenAPITools/jackson-databind-nullable>.

Jackson Module Java8. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/FasterXML/jackson-modules-java8/blob/2.15/LICENSE>. Further information can be obtained at <https://github.com/FasterXML/jackson-modules-java8>.

Jakarta Annotations. All rights reserved. Licensed under Eclipse Public License, Version 2.0. A copy of the license can be obtained at <https://projects.eclipse.org/license/epl-2.0>. Further information can be obtained at <https://projects.eclipse.org/projects/ee4j.ca>.

Jakarta Bean Validation. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://projects.eclipse.org/content/apache-license-version-2.0>. Further information can be obtained at <https://projects.eclipse.org/projects/ee4j.bean-validation>.

Java JWT. All rights reserved. Licensed under MIT auth0 (regular MIT license). A copy of the license can be obtained at <https://github.com/auth0/java-jwt/blob/master/LICENSE>. Further information can be obtained at <https://github.com/auth0/java-jwt>.

Kotlin Standard Lib. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/JetBrains/kotlin/blob/master/license/LICENSE.txt>. Further information can be obtained at <https://github.com/JetBrains/kotlin/>.

LatencyUtils. All rights reserved. Licensed under BSD 2-Clause License, but also released into the public domain (no license). A copy of the license can be obtained at <https://github.com/LatencyUtils/LatencyUtils/blob/master/LICENSE>. Further information can be obtained at <http://latencyutils.github.io/LatencyUtils/>.

Log4j 2. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/apache/logging-log4j2/blob/2.x/LICENSE.txt>. Further information can be obtained at <https://logging.apache.org/log4j/2.x/>.

Logback. All rights reserved. Licensed under Eclipse Public License, Version 1.0. A copy of the license can be obtained at <https://logback.qos.ch/license.html>. Further information can be obtained at <https://logback.qos.ch/>.

Logstash Logback Encoder. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/logfellow/logstash-logback-encoder/blob/main/LICENSE>. Further information can be obtained at <https://github.com/logfellow/logstash-logback-encoder>.

Micrometer. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/micrometer-metrics/micrometer/blob/main/LICENSE>. Further information can be obtained at <https://github.com/micrometer-metrics/micrometer>.

OkHttpClient. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/square/okhttp/blob/master/LICENSE.txt>. Further information can be obtained at <https://github.com/square/okhttp>.

Okio. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/square/okio/blob/master/LICENSE.txt>. Further information can be obtained at <https://github.com/square/okio>.

Prometheus Java Simpleclient. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at https://github.com/prometheus/client_java/blob/main/LICENSE. Further information can be obtained at https://github.com/prometheus/client_java.

SLF4J. All rights reserved. Licensed under MIT SLF4J (regular MIT license). A copy of the license can be obtained at <https://github.com/qos-ch/slf4j/blob/master/LICENSE.txt>. Further information can be obtained at <http://www.slf4j.org>.

Snakeyaml. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://bitbucket.org/snakeyaml/snakeyaml/src/master/LICENSE.txt>. Further information can be obtained at <https://bitbucket.org/snakeyaml/snakeyaml/src/master/>.

Spring Boot. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/spring-projects/spring-boot/blob/master/LICENSE.txt>. Further information can be obtained at <http://projects.spring.io/spring-boot/>.

Spring Cloud Commons. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/spring-cloud/spring-cloud-commons/blob/main/LICENSE.txt>. Further information can be obtained at <https://spring.io/projects/spring-cloud-commons>.

Spring Cloud Vault. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/spring-cloud/spring-cloud->

[vault/blob/main/LICENSE.txt](https://github.com/spring-projects/spring-vault/blob/main/LICENSE.txt). Further information can be obtained at <https://cloud.spring.io/spring-cloud-vault>.

Spring Framework. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/spring-projects/spring-framework/blob/main/LICENSE.txt>. Further information can be obtained at <https://spring.io>.

Spring Security. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/spring-projects/spring-security/blob/main/LICENSE.txt>. Further information can be obtained at <https://spring.io/projects/spring-security>.

Spring Vault. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://github.com/spring-projects/spring-vault/blob/main/LICENSE.txt>. Further information can be obtained at <https://spring.io/projects/spring-vault>.

Tomcat Embedded. All rights reserved. Licensed under Apache License, Version 2.0. A copy of the license can be obtained at <https://tomcat.apache.org/legal.html>. Further information can be obtained at <https://tomcat.apache.org>.

Verint Global Headquarters

175 Broadhollow Road
Suite 100
Melville, NY 11747 USA

info@verint.com
1-800-4VERINT

www.verint.com