

# Verint EdgeVMS Op-Center

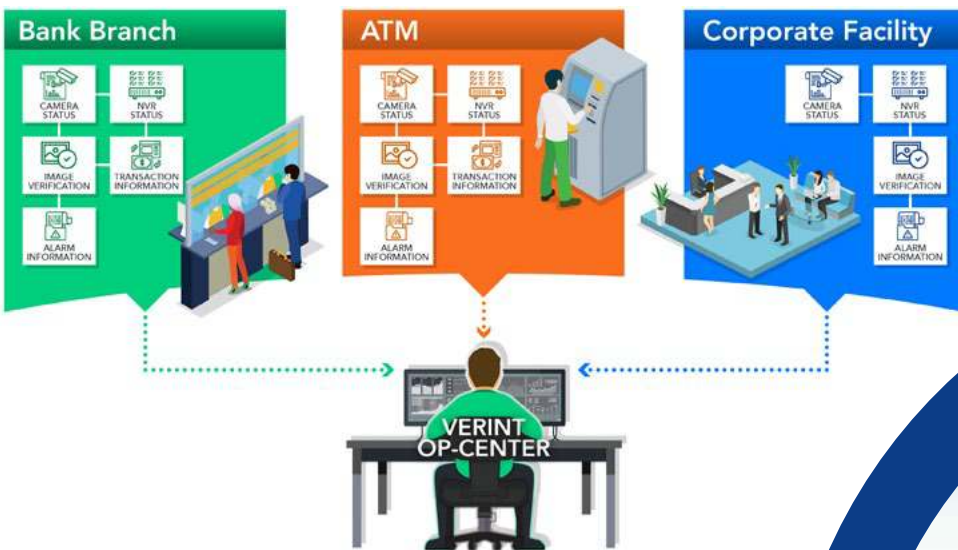
## Delivering Centralized Control Over Your System

Financial institutions face a number of challenges on a day-to-day basis, requiring innovative technology that boosts efficiencies. Intelligent software platforms are highly valuable to help banks achieve the coverage necessary to reduce fraud while enhancing the customer experience and reaching operational goals. Verint® Op-Center™ is the video management solution for today's modern-era financial organization. An advanced enterprise-class video management solution, Op-Center enables organizations to monitor and manage Verint-networked NVRs from a central location in a secure, centralized manner.

Developed to meet the unique needs of the financial services market, Op-Center reduces the complexity of video system management across geographically dispersed locations. With Op-Center, users can identify potential issues with their surveillance equipment and use the software to run important tasks that make system administration intuitive, easy to manage and visually enhanced with dashboard and colorful charts.

From a centralized console, users can update passwords, download new firmware, create powerful audit reports, and manage user privileges. System management is streamlined because Op-Center automatically identifies potential malfunctions and camera obstructions. Additionally, users can scan the status of all NVRs at once and verify that cameras have not been tampered with. This reduces the need for on-site maintenance and eliminates associated travel costs.

Designed for use with the comprehensive line of Verint NVRs, IP cameras and Integrated POE Switches, this software-centric platform enhances system uptime and helps ensure that critical events are captured for forensic purposes. When combined with Verint Video Inspector™ (VVI), Op-Center streamlines management of mission-critical video surveillance, fraud reduction, and security operations, and helps organizations realize a greater return on investment.



## Key Features:

- Improved data visualization of important information with updated charts and graphics.
- Centrally monitor, and maintain NVRs in virtually any number of locations, eliminating the need to for on-site support.
- Rapid alerts report on situations that could prevent critical video from being recorded.
- Comprehensive, centralized system health monitoring for their entire fixed and mobile operations from a single dashboard.
- Enhanced cybersecurity through on-demand firmware updates.
- Reduced costs by automating common maintenance tasks and functions.

## Customer Insight:

*"Verint helps us achieve our goals by allowing us to determine alarm causes, identify accidents and incidents, and streamline our collaboration with law enforcement in general. Verint is very instrumental in helping us identify causes and catch the criminals."*

Kim Hodgkin, Corporate Security Manager, Delta Community Credit Union

**VERINT.**



# Verint EdgeVMS Op-Center

Verint Op-Center is part of the suite of Verint's Fraud and Security Solutions that augment the ability to identify security threats and vulnerabilities in near real-time, helping security personnel mitigate risk, ensure operational compliance, and improve fraud investigations. **Op-Center Delivers:**



## Automation

Automate tasks using Op-Center's built-in task scheduler. Tasks can include NVR Status, Password Update, Firmware update and more. All of these tasks can be set up automatically or at a specific time. The power of Op-Center's automation feature also allows users to do the following:

- Automatic Camera Verification checks to see if any of the cameras connected to the NVR have been moved or tampered with.
- Schedule a Video Download with the video query feature quickly and easily for investigations.
- Transaction Import to import transaction data so that it can be searchable and linked to recorded video.
- Custom Reports can be scheduled and automatically emailed to a user or group of users. Everything from NVR health to attached video devices can be created and sent.



## Administration

Update all firmware centrally with a click of the mouse on Verint NVRs, IP cameras, encoders, decoders and switches. Passwords can be managed centrally as well using the password update feature which makes changing passwords on some or all of your devices simplified. Central DVR Licensing gives control over which licenses should apply to DVRs, they can even be moved around with a simple click. NVR properties can be backed up and stored to one location so that accidental changes can be fixed easily by rolling back to a previous properties file. And with Permission manager you can assign permissions centrally to all of your Verint software users and monitor their activity within the system with user activity report.



## Health Reporting

The Op-Center dashboard has an intuitive visual interface that shows important information across your entire NVR network, including:

- System administrators can perform extensive health and status checks, displaying more than 30 pieces of information related to the system's NVRs, IP cameras, encoders, decoders and switches. This data is displayed visually on the dashboard and critical health data can also be communicated via email or an instant alert to the user.
- Check for Hard Drive failures, camera outages, loss of NVR network connectivity and UPS problems.
- The event diagnostics feature notifies users of an event problem to address so that no critical video is missing.
- Camera verification checks for image related camera issues and displays a summary on the dashboard.



## Reporting and Compliance

A dashboard interface featuring data visualization using charts provides information about NVRs health, platform type, firmware versions and more it is also makes it easy to drill down to a particular NVR and view its Details page which displays data combined from all tasks in one location so that items like DVR Health, Recording and Configuration Statistics, Event Diagnostics Data, Camera Thumbnails, Attached Video and Network Switch Devices, Licensing Information and Properties Backup are easily viewed. Other reports within Op-Center include:

- Network Switch Report which shows all Verint integrated switches along with PoE power budget, firmware version, total ports used, available and other important information.
- User Activity Report can display what a user has been doing in Op-Center and VVI. Things like determining who logged into a particular DVR and whether they reviewed Live or Recorded Video.
- Custom Reports allows users to create reports based on tables in the Op-Center database, with this feature enabled, you can create and apply filters to your own reports and have them automatically run and emailed to your inbox.

To learn more about Verint EdgeVMS Op-Center, please visit [www.verint.com/banking-solutions](http://www.verint.com/banking-solutions).

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