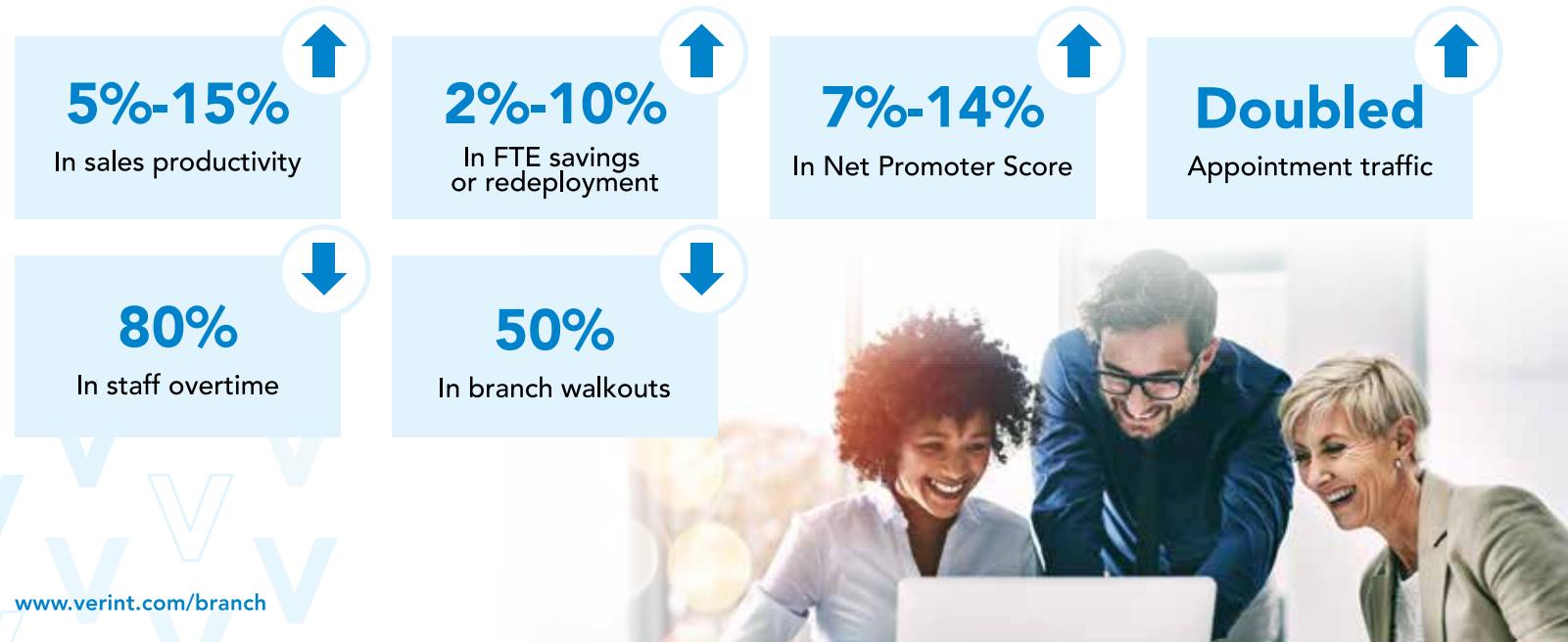




# Higher Productivity. Increased Sales. Better CX.

BRANCH WORKFORCE MANAGEMENT | APPOINTMENT BOOKING & QUEUE MANAGEMENT | BRANCH CONSULTING SERVICES

Verint Branch Workforce Engagement™ solutions help 40,000 branches schedule staff and serve millions of customers. Our branch experts have spent the last 20+ years helping banks and credit unions reimagine their branches to meet productivity, sales, and CX goals. Sample results include:





# Discover Verint Branch Workforce Engagement Solutions

SaaS solutions hosted in Amazon Web Services

## Verint WFM Branch Forecaster™

Accurately determine staffing levels for each branch.

## Verint WFM Branch Scheduler™

Schedule employees automatically within or across branches.

## Verint Appointment Booking™

Let customers book in-person or video appointments seamlessly.

## Verint Queue Management™

Digitally manage the wait time experience for walk-in customers.

## Verint Event Management™

Host tailored customer events to drive traffic and sales.

Watch A Day in the  
Life of A Bank Branch

