

Verint Essential Unified Communications



For Collaboration and Compliance

Small- and medium-sized businesses are bound by the same compliance regulations as their larger counterparts, but often lack the resources needed to implement technology that could assist them.

Verint® Essential™ Unified Communications is designed to help small and medium-sized businesses address compliance regulations in their unified communications and collaboration environments. It offers recording across multiple channels (instant messages and voice), as well as an “ethical wall” for controlled compliance. It’s a practical solution to help address many aspects of risk and compliance — from capturing, archiving, and retrieving interactions to policy enforcement.

Benefit From Streamlined Product Packages Priced to Compete

Verint provides industry-leading, proven products with robust functionality. In addition, we aim to exceed expectations with the level of service provided to you. From start to finish, we want to walk alongside you to help you get the most from these solutions:

- **IM Recording** — Captures, indexes, archives, and retrieves instant message text interactions across millions of instant messages (IMs), simplifying search and review. A unified search experience can help you meet strict compliance demands and capture value from IM text interactions.
- **Call Recording** — Captures, indexes, archives, and retrieves voice interactions across multiple channels (including mobile channels) for easy search and playback. Choose from always-on, selective, or on-demand recording modes that can flexibly adapt to your needs.
- **Ethical Wall** — Enables proactive communication policy enforcement by controlling or restricting communications, presence information, and content between groups and/or individuals for ethical, compliance, or privacy reasons.

Now you can:

- Enhance compliance and security by efficiently capturing, archiving, monitoring, and retrieving customer interactions.
- Manage risk and compliance across multiple unified communications and collaboration environments like Cisco Jabber® and Skype® for Business.
- Easily control and restrict communications for policy enforcement via Ethical Wall.

VERINT.