

Verint Global Corporate Responsibility

A Smarter World with Actionable Intelligence.

At Verint®, we are dedicated to delivering Actionable Intelligence® solutions that help our customers improve enterprise performance and make the world a safer place. Underscoring this dedication is our commitment to conduct business in an ethical manner and create value for all of our stakeholders – customers and shareholders, employees and partners, the communities in which we work and the global community at large.

This commitment and Verint's core values – integrity, innovation, transparency, humility and passion – provide the foundation on which Verint's Corporate Responsibility and Global Compliance Program was built.

Verint Fast Facts

Global, Innovative, and Strong

- A global leader in Actionable Intelligence solutions, with \$1.134 billion in revenue*
- VRNT on the NASDAQ Stock Market
- Large, diversified customer base of more than 10,000 organizations in 180 countries, including over 80 percent of the Fortune 100
- Powered by approximately 5,000 professionals and a global partner network
- More than 700 patents and applications worldwide
- Company and joint customer honors for excellence, best in satisfaction and innovation

Committed to Ethical Business Conduct and Value for All of Our Stakeholders

- Corporate governance infrastructure and code of conduct to promote ethical and legal practices
- A productive and safe working environment in which the industry's top talent can flourish
- Sustainability and community involvement initiatives to help protect the environment and enrich our communities
- Quality, information security, environmental and business continuity management programs to drive and protect our people, assets, customers and future success
- Global ISO certifications: ISO 9001 Quality Management, ISO 27001 Information Security Management, ISO 27001 Lead Auditor, ISO 27001 Lead Implementer, and ISO 14001 Environmental Management.

* For the year ended January 31, 2016.

Financial information is non-GAAP and excludes certain non-cash and non-recurring items.

Verint is committed to ethical conduct and upstanding corporate citizenship.

We believe that enduring business success is inextricably linked to ethical business conduct and responsible corporate citizenship. Our corporate governance infrastructure and code of conduct serve as a foundation to these beliefs and are grounded in promoting ethical and legal business practices in our operations around the world. Our code of conduct clearly articulates Verint's values, policies and procedures, providing our team with guidance on important ethics and compliance issues, along with a framework for making good decisions and communicating areas of opportunity, improvement and concern.

We encourage our employees to make the most of their talents and skills.

At Verint, we never lose sight of the people who make our success possible. We are dedicated to attracting and retaining the best talent in the business; to providing our employees with a productive, ethical and safe working environment with avenues for personal and professional growth; and to interacting with one another and our customers according to the highest ethical standards. We believe that these standards are the foundation on which Verint innovation and market leadership has and will continue to flourish.

We work to protect our planet with environmental sustainability and community programs.

We strive to protect and sustain the environment in all of our activities, from the way we manage our facilities, to the solutions and services we offer our customers. We measure our carbon footprint and constantly seek to reduce our environmental impact. Verint is globally certified on the ISO 14001 Environmental Management Standard. Our "Design for Environment" program is intended to help reduce potential negative environmental impacts that may result from a particular product during its lifecycle. Our products are developed in accordance with accepted environmental standards and practices, and we encourage our suppliers to comply with sustainability directives.

Likewise, we're committed to the communities in which our business operates. That's why in 2005, we established the Verint Next Generation™ Program, an initiative designed to support the educational, physical, social and healthcare needs of children worldwide. Today, Verint employees around the globe participate in a wealth of community service activities, from fundraising and food and clothing drives, to building playgrounds and planting gardens. We are proud to support our employees' community service activities with programs that enable them to donate their time and talents to qualified children's organizations and that enable us to further support these efforts with matching grants.

We are committed to delivering the highest quality solutions and services to customers and partners.

Our culture is quality-centric, and each Verint employee is a quality champion. Verint is globally certified on the ISO 9001 international standard for Quality Management. We have a company-wide quality management system designed to encompass all Verint business and business enablement processes. The pillars that comprise our global quality policy include meeting or exceeding customers' expectations; driving meaningful innovation for the benefit of our customers and our organization; and striving for organizational and individual excellence.

We protect the vital information assets of our company and those with whom we do business.

We recognize that information is an increasingly valuable asset, and we protect the information under our control from intentional and unintentional misuse. Verint has an established system for managing, monitoring and helping protect our information assets and those of our customers, and all of our products and services are globally certified on the ISO 27001 Information Security Management Standard. Executives at Verint review risks and define the principles

and means by which we secure information assets, and are supported by security professionals highly experienced in information risk management and with certifications that include Certified Information Systems Security Professional (CISSP), Certified Information Systems Management (CISM), Certified Information Systems Auditor (CISA), ISO 27001 Lead Auditor, and ISO 27001 Lead Implementer.

We work to help ensure our key business processes and services continue to function, even in the event of emergency or disaster.

Verint recognizes the critical role of business continuity management. Our business continuity management program is designed to reduce risk by protecting our core business operations from disruption and provide guidance should our operations be subject to loss, damage or failure. Verint adheres to legislation, regulatory guidelines and codes of practice related to business continuity management, and we act in accordance with accepted standards, such as ISO 22301. We also require our key suppliers and subcontractors to define and maintain their own business continuity management plans and make them available for review.

We advocate for the advancement of corporate responsibility initiatives.


Verint has an extensive Global Corporate Responsibility function covering global ethics and compliance, enterprise risk management, global information security, global internal audit and global process improvement. We are committed to continually enhancing our Global Corporate Responsibility Program to help meet the needs of evolving markets, emerging technologies and a changing world. We also participate in forums dedicated to the evolution and success of these initiatives and encourage our employees to pursue an active role in their advancement. Learn more at www.verint.com/corporate_responsibility.

Verint. Powering Actionable Intelligence®

Verint® is a global leader in Actionable Intelligence® solutions with a focus on customer engagement optimization, security intelligence, and fraud, risk and compliance. Today, more than 10,000 organizations in 180 countries – including over 80 percent of the Fortune 100 – count on Verint solutions to make more informed, effective, and timely decisions.


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