Verint EdgeVMS Op-Center

Delivering Centralized Control Over Your System

Financial institutions face a number of challenges on a day-to-day basis, requiring innovative technology that boosts efficiencies. Intelligent software platforms are highly valuable to help banks achieve the coverage necessary to reduce fraud while enhancing the customer experience and reaching operational goals. Verint® Op-Center™ is the video management solution for today's modern-era financial organization. An advanced enterprise-class video management solution, Op-Center enables organizations to monitor and manage Verint-networked NVRs from a central location in a secure, centralized manner.

Developed to meet the unique needs of the financial services market, Op-Center reduces the complexity of video system management across geographically dispersed locations. It simplifies video system administration and empowers users to institute a more proactive, efficient approach to maintenance.

From a centralized console, users can update passwords, download new firmware, create powerful audit reports, and manage user privileges. System management is streamlined because Op-Center automatically identifies potential malfunctions and camera obstructions. Additionally, users can scan the status of all NVRs at once and verify that cameras have not been tampered with. This reduces the need for on-site maintenance and eliminates associated travel costs.

Designed for use with the comprehensive line of Verint NVRs, IP cameras and Integrated POE Switches, this software-centric platform enhances system uptime and helps ensure that critical events are captured for forensic purposes. When combined with Verint Vid-Center™, Op-Center streamlines management of mission-critical video surveillance, fraud reduction, and security operations, and helps organizations realize a greater return on investment.

The Inherent Value of Op-Center

With strict mandates to protect proprietary information and ensure customer safety, financial institutions must do everything possible to safeguard people, information, and the billions of dollars kept on site, while also addressing stringent regulatory demands. Quite simply, there is little room for error or loss — whether it be financial or data, collateral damage, or even downtime.

By leveraging Op-Center, banks and credit unions can centrally manage video recording and management across multiple facilities, no matter the geographic location. Rapid automatic alerts notify users of device malfunction, hard drive errors, or moved cameras. Overall, Op-Center helps financial institutions reduce the cost and complexity of managing security infrastructures while enhancing efficiencies across the enterprise.

With the growing risk of cyber threats, IT security is a critical part of a bank's protection strategy. Op-Center provides valuable support in ensuring cybersecurity is maintained through centralized firmware updates and simplified password management.

Key Features:

- Centrally monitor, and maintain NVRs in virtually any number of locations, eliminating the need to for on-site support.
- Rapid alerts report on situations that could prevent critical video from being recorded.
- Comprehensive, centralized system health monitoring for their entire fixed and mobile operations from a single dashboard.
- Enhanced cybersecurity through on-demand firmware updates.
- Reduced costs due to automated functions.
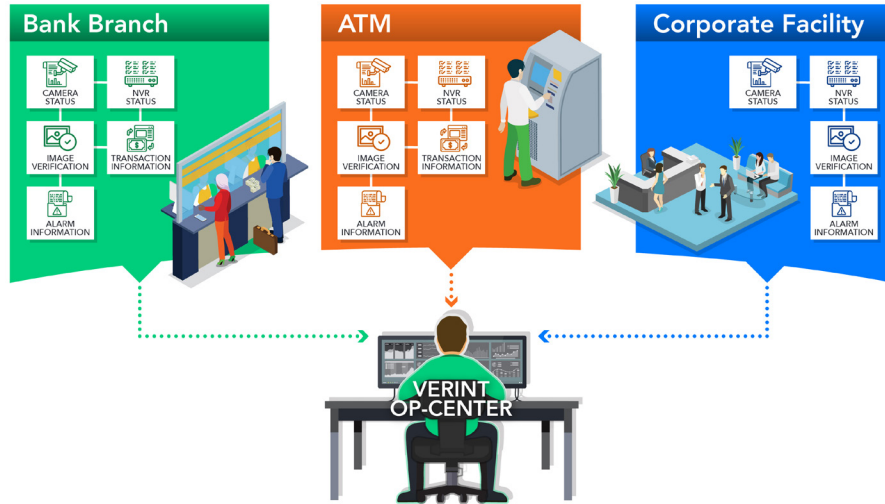
Customer Insight:

"Verint helps us achieve our goals by allowing us to determine alarm causes, identify accidents and incidents, and streamline our collaboration with law enforcement in general. Verint is very instrumental in helping us identify causes and catch the criminals."

Kim Hodgkin, Corporate Security Manager, Delta Community Credit Union

VERINT®

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Verint Op-Center is part of the suite of Verint's Security, Surveillance and Fraud Investigation Solutions that augment the ability to identify security threats and vulnerabilities in near real-time, helping security personnel mitigate risk, ensure operational compliance, and improve fraud investigations. By leveraging Verint solutions, financial institutions realize higher levels of intelligence and stronger protection against fraud, while enhancing the customer experience and safeguarding assets.

Op-Center Delivers:

Control Over All Your Infrastructure

With Op-Center, NVRs can be managed and maintained from a central location. Organizations are empowered to centrally manage firmware updates, time synchronization, passwords, user rights, device properties, and email alerts. Additionally, detailed reports provide a holistic view of enterprise video operations and can be customized by NVR type, NVR status to help organizations understand and address the causes of downtime.

System Management and Administration

Op-Center's intuitive user interface streamlines troubleshooting by displaying device information in an easy-to-read, color-coded format, with red, yellow, and green indicators. This approach enables users can identify the operational status of all networked NVRs, IP cameras, encoders, and switches quickly and efficiently. Additionally, built-in camera verification monitors camera placement and correct operation.

Peace of Mind: Ensuring System Health

System administrators can perform extensive system health and status checks, displaying more than 30 pieces of information related to the system's NVRs, IP cameras, encoders, decoders, and switches. In addition the total storage capacity and free space, percentage of recorded video that is motion related, and licensing data, helps enable users to determine whether NVR firmware has been updated to support specific features and functionality. These screens are fully customizable, allowing users to view only the information they want in a tabular, easily indexed format.

To learn more about Verint EdgeVMS Op-Center, please visit www.verint.com/banking-solutions.

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