Verint Security and Compliance Solutions for Banks and Credit Unions

Branch Surveillance and Investigation Solutions

Verint's advanced security solutions can help banks and credit unions identify risks and vulnerabilities in real time, helping investigators mitigate threats, ensure compliance, and improve investigations. Verint's comprehensive video surveillance platforms and advanced analytics can help provide immediate intelligence and unprecedented protection from fraud, enhancing the customer experience while safeguarding assets.

We Provide Experience

Verint is an industry leader in providing security and business solutions that help banking leaders solve today's most complex challenges. We partner closely with our customers to help ensure assets and employees are protected, while allowing users to incorporate a proactive approach to risk management.

We are focused on helping clients improve their business operations by combining our substantial industry knowledge with our comprehensive technology and services. More than 10,000 financial organizations in over 180 countries trust Verint to boost safety, streamline fraud reduction, and empower customer engagement. That's why we are known as a market leader in banking.

We Are Customer-Focused

At Verint, we focus on your success and are dedicated to supporting our customers in the deployment and application of our technologies. We recognize that the dynamic nature of today's banking environment and evolving security requirements directly affect security efforts, system reliability, and operational efficiency.

Our Solutions Are Designed for Banks

Verint's portfolio of solutions helps banks and credit unions identify and proactively address security threats and improve fraud investigations. Our comprehensive, end-to-end solutions go beyond recording to take a holistic, proactive approach to managing security. From capturing and identifying information to conducting investigations and monitoring system performance, Verint offers the technology to increase business efficiency, enhance customer service, and heighten intelligence.
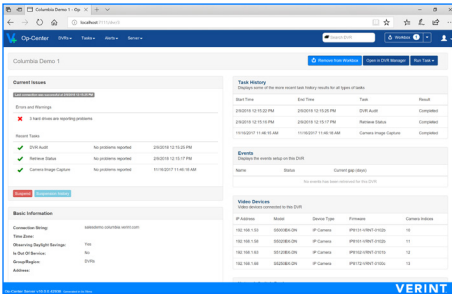
Intelligent Capabilities that Drive Value Across the Organization:

- Verint takes network security seriously – third-party vulnerability assessments help ensure the highest level of network integrity.

- We provide solutions that can reduce investigation time by up to 75 percent.

- Centralized automation and management help reduce workload with automated tools such as password management, patch updates, and real-time health alerts.

- Robust centralized search tools help streamline investigations and integrate video and transactional data.

- Verint provides centralized tools, databases, and experience in navigating the complexities of regulatory mandates such as FFIEC and others.

- Open, scalable, and extendable platform that integrates with existing legacy or new systems.
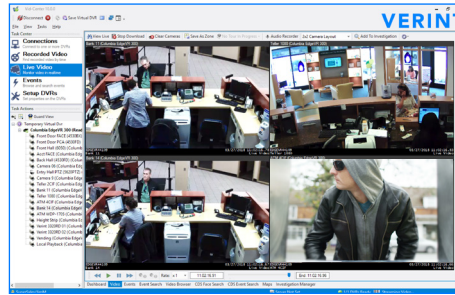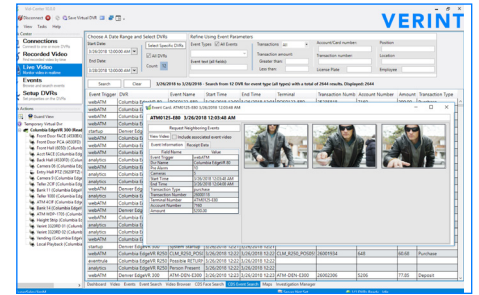
VERINT.

Verint's Comprehensive Portfolio to Address Fraud, Risk, and Compliance

Verint Op-Center

Verint Vid-Center

Verint Evidence Center

Verint provides leading financial institutions with a comprehensive suite of solutions to help elevate customer engagement and enhance compliance and fraud control — turning these functions into unique competitive differentiators. Our portfolio of solutions is optimized for use in the banking sector. See what we can deliver:

Video Monitoring, Recording, and Analytics:
Verint EdgeVMS provides scalable, enterprise-class video monitoring, recording, and analytics capabilities specifically designed for banks and credit unions. Combining the powerful Verint EdgeVR with a robust software suite of Op-Center, Vid-Center, and Guard Center, Verint EdgeVMS is a total video management solution for local entities all the way up to national brands.

Video Searching:
Verint EdgeVMS enables investigators to view video alongside events and multiple cameras associated with events simultaneously. Thumbnail searches can help investigators locate video segments quickly. Day-at-a-glance functionality allows fraud investigators to drill down to find the relevant video quickly and easily, even over low bandwidth connections.

Branch Investigations:
Financial investigators need to be able to centrally search through transactions to mitigate fraud more efficiently. Financial institutions also require solutions to identify suspect transactions and quickly link the associated video. Verint's Evidence Center is a powerful solution that allows banking and credit union customers to strengthen intelligence gathering, streamline investigations, and combat and resolve bank fraud.

Branch Opening and Asset Transfer:
The simple act of opening a branch can now
be made safer and more cost-efficient with the use of Verint technology. With the proliferation of smart phones and the expansion of wireless networks, your security organization has a unique tool to help keep employees safe during branch opening procedures or any time when assets and employees are physically in transit.

System Monitoring and Compliance:
To help maximize system availability, Verint EdgeVMS Op-Center software provides enterprise-wide health monitoring, audit reporting, and powerful permissions management. This solution helps ensure maximum uptime—essential for enabling financial institutions to meet regulatory requirements for video capture.

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EdgeVR 300

Advanced Investigation Tools:

Verint solutions include advanced investigation tools designed specifically to enhance the efficiency and effectiveness of security operations in corporate command, control, and communications environments. These tools include:

Surveillance analytics: Offers loitering detection and analysis of aspects such as directional movement, line crossing, objects left behind, and missing items, which can help address such diverse applications as a vagrant in the vestibule to ATM skimming. Once identified, the system can direct and send an email or SMS alert to appropriate personnel, or relay messages to associated systems.

Forensic face recognition: Enables users to search and identify if known perpetrators or fraudsters have entered any of their facilities, allowing them to identify multiple frauds committed by the same perpetrator, and providing greater evidence to assist with potential prosecutions.

Guard Center video wall support: Provides video wall capability designed for monitoring corporate facilities; includes options for user-defined layouts and guard tours, as well as the ability to view alerts and live video together.

Mobile client: Allows security operators to remotely access video and view live and recorded video from multiple cameras simultaneously. Accessible from Apple® iOS and Android® devices, the application delivers 10 pre-defined screen layout options, zoom capabilities, and the ability to access recent camera views.

Comprehensive IP camera portfolio: Verint's camera line is deeply integrated with the Verint EdgeVMS recorder, helping users work more efficiently. Everything from initial camera discovery to programming and setup has been simplified. Routine management functions such as reporting, password management, and firmware updates can be centrally maintained on every system with Op-Center, saving significant time and resources.

IP camera integrations: Includes support for a wide variety of third-party IP cameras to address unique banking requirements.

Addressing the Needs of Today's Financial Institutions and Their Leaders

The financial industry is constantly evolving and security professionals are faced with challenges that include a vital mission to protect people and assets from threats, crime, and fraud across the enterprise and a responsibility to deliver results to the board. Risks abound from cyber and physical orientation points and they can be isolated or associated with organized crime. Robberies, ATM skimming, check and credit card fraud, and identity theft have become commonplace, New schemes are invented by sophisticated criminals, and even employees, on a daily basis. In addition, security solutions must adhere to changing regulations and compliance standards, scale to any footprint, provide inherent IT security, and be capable of integrations and analytics covering many other sensors and systems. These challenges have molded Verint's approach to technology, enabling the development of solutions that address trends, challenges, and requirements specific to the banking environment.

Verint Integrated Platform for the Financial Services Industry

Fraud Investigation

Verint technologies allow investigators to rapidly identify a fraud source reducing the potential for fraud across multiple locations and allowing for quick resolution of customer concerns.

Real-Time Alarms

Users can achieve instant access to potential anomalies with Verint video analytics, ensuring a more proactive approach to safety and fraud reduction.

Operational/Health Management

System health is continually monitored to minimize downtime and reduce the opportunity for video and data loss.

Safety/Security

The security of your customers, employees, and assets is of critical importance. Verint works closely with banks and credit unions to help ensure technologies are being leveraged in a way that best enhances safety.
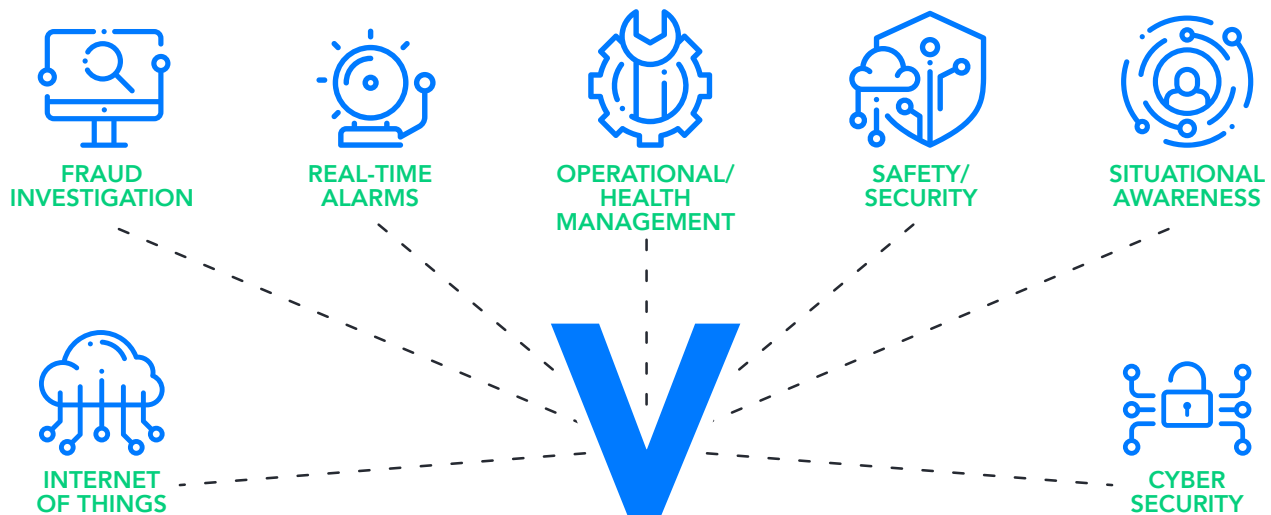
Situational Awareness

Verint is built on the idea of Actionable Intelligence, a concept critical to helping deliver the highest levels of situational awareness across your infrastructure.

IoT

The world of connected devices is driving new efficiencies across the banking market. Verint's unique understanding of how video drives the IoT helps banks evolve their security strategies.

Cybersecurity

Rest assured. Verint incorporates robust IT protocols into its video solutions to help protect your data.

FRAUD INVESTIGATION · REAL-TIME ALARMS · OPERATIONAL/HEALTH MANAGEMENT · SAFETY/SECURITY · SITUATIONAL AWARENESS · INTERNET OF THINGS · CYBER SECURITY

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