

Verint Solutions in Action

Bozzuto's Inc.

The Organization

Bozzuto's Inc. is a leading wholesale distributor of food and household products to retailers in New England, New York, New Jersey, Pennsylvania, and Maryland. The organization was established in 1945 and is headquartered in Cheshire, Connecticut.

Operational Overview

With over 1.5 million square feet of warehouse space spanning three facilities, Bozzuto's state-of-the-art distribution centers are designed to maximize effectiveness and streamline customer service, while offering the most in product variety.

Strategic Challenge

Bozzuto's has successfully leveraged IP video security technology from Verint® Video Intelligence Solutions™ for nearly five years. Over the years, continuous investments in technology have been made to protect its employees, inventory and premises. In 2010, Bozzuto's upgraded its security system to include the next-generation Nextiva® Video Management software, and Verint's multiport encoders and decoders, in support of the organization's mission-critical loss prevention, quality control and security initiatives.

The Solution

Nextiva IP Video Management Software with Nextiva Multiport Encoders and Decoders

Leveraging captured video from strategic areas within its warehouse facilities, Verint's comprehensive IP video portfolio has helped streamline operations at Bozzuto's facilities. All video is transmitted to a central monitoring station where the Nextiva Review application allows management personnel to view live and recorded video from all three facilities and easily detect suspicious or erroneous activity.

Nextiva Video Management software, along with the powerful Nextiva S1708e 8-port video encoder and S1970e video decoder, enable Bozzuto's to capture high-quality video images, optimize bandwidth utilization, leverage flexible video search capabilities, and manage its large, geographically-distributed video operations more efficiently.

"The Verint system helps us ensure quality control, minimize loss, eliminate damage to merchandise, prevent employee injury, manage personnel, and streamline our operations processes," says Al Spriggs, vice president of security, Bozzuto's Inc.

Nextiva Video Management software promotes a more proactive, effective approach to security and operational efficiency at Bozzuto's warehouse facilities. A searchable database of case-related video makes loss prevention inquiries and investigations faster and more productive. The S1708e video encoder also optimizes use of Bozzuto's storage resources, with dual streaming that enables video to be viewed at high resolution with excellent image clarity, but stored at lower resolution.



Customer

Bozzuto's Inc.

Industry

Commercial

Solutions and Services


Nextiva Video Management Software and Nextiva Encoders and Decoders

Region

Americas

Location

Connecticut

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VIDEO INTELLIGENCE SOLUTIONS™



Part of the Nextiva portfolio of Intelligent Edge Devices, the S1970e video decoder adds value to Bozzuto's existing investments, delivering advanced functionality, flexibility, and value.

"We distribute products found in a grocery store in large pallets – from flowers to lobster tails, and cat litter to lighters, – we do it all," explains Spriggs. "When a pallet leaves our warehouse, we have to ensure that it arrives to the customer in perfect condition, and that the aesthetic value of the merchandise is intact."

With the cutting-edge capabilities of the Nextiva solution, Spriggs' team can accurately identify products and employees as they move throughout the warehouse. Armed with this information, personnel can help ensure proper product handling, prevent theft, minimize accidents and injuries, and identify operational issues.

"The Nextiva system has been instrumental in reducing damaged goods and shrinkage by nearly 60 percent in our warehouse operations," adds Spriggs. "With the next-generation Nextiva Video Management software and multiport encoders, we're able to mitigate error and loss prevention, as well as help ensure quality control, performance, and efficiency."

With the Nextiva IP video portfolio, Bozzuto's is benefiting from a more complete picture of activities, lower total cost of ownership, and superior security and reliability to help enhance operational efficiency, prevent loss, and secure the premises – all in support of its commitment to and delivery of superior quality, accountability, customer satisfaction, and innovation.

About Verint Video Intelligence Solutions

Verint® Video Intelligence Solutions™ is the worldwide leader in networked video, a "single source" for virtually every facet of video surveillance operations: from cameras, encoders, and intelligent DVRs to video management, viewing, and analytics software.

Verint. Powering Actionable Intelligence.®

Verint® Systems Inc. (NASDAQ: VRNT) is a global leader in Actionable Intelligence® solutions and value-added services. More than 10,000 organizations in over 150 countries use our workforce optimization and security intelligence solutions to improve enterprise performance and make the world a safer place. For more information, visit www.verint.com.

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